

Sierra Hainsworth, CSM

Sierra.Hainsworth@gmail.com | Gunnison, CO, USA | +1 801 592 9491 | She/Her

Experienced Project Manager and Certified Scrum Master (CSM) with a proven track record in delivering Integrated Network Solutions for large Multi-site Enterprise programs. Skilled in Agile methodologies, customer relationship management, and team leadership. Leveraging over a decade of experience in project management, customer service, and administrative roles to drive positive outcomes. Adept at fostering collaborative environments and implementing strategic communication plans. Passionate about applying creative problem-solving to drive project success for Information Technology and Services.

Skills

10+ years Project Management Experience	Oracle & ServiceNow Database Platforms	Team Leadership
10+ years Customer Service Experience	Smartsheet & SharePoint Applications	Speech & Presentation
10+ years Administrative Experience	Scrum & Agile Methodologies	Customer Retention
10+ years Account Management	O365 & Adobe Creative Suite	Art & Design

Experience

Project Manager

World Wide Technology | Jan 2023 – Present
Denver, Colorado, United States · Remote

- Manage Delivery of Integrated Network Solutions for 3 major Multi-Site Enterprise Programs
- Mindful Project Team Governance driven by Positive Recognition and Career Growth Vigilance
- Implementation of Scrum Management Strategies and Agile Business Practices
- Concurrent Financial Oversight of 5+ minor Staffing Projects

Project Coordinator

World Wide Technology | Jan 2018 – Jan 2023
Denver, Colorado, United States · Hybrid

- Assistance with Delivery of Integrated Network Solutions 10+ major Multi-Site Enterprise Programs
- Development and Coordination of Survey and Deployment Schedules for 2000+ Synchronous Project sites
- Oversight of Team Deliverables as Manager-nominated Lead of Project Coordinator Teams for Multi-Site Programs
- Customer Communication Plan Creation, Implementation and Oversight
- Foundational Member of a Multi-Site Integration Tiger Team

Research Coordinator

Gartner | Apr 2014 – Oct 2017
Salt Lake City, Utah, United States · Hybrid

- Regular Project Oversight & Research Assistance for 20+ Technical Research Analysts
- Year-round Travel Coordination, Daily Calendar Management and Expense Reporting for 20+ Associates
- Coordinated and Directed monthly Team-building Events as Activity Committee Chair
- Composed and Distributed Monthly Newsletters to encourage Customer Retention

Education

Bachelor of Science: Strategic Communications
University of Utah | 2008 – 2010 | 3.6 GPA

Bachelor of Fine Arts: Studio Design
University of Utah | 2011 – 2016 | 3.7 GPA

Certifications

Certified Scrum Master (CSM) | May 24, 2023
Scrum Alliance, Inc. Badge ID: 1787923